WELCOME TO ICABS LIVERPOOL

iCABS Driver Setup guide

Your phone. Your driver account. Ready for work.

Choose your phone

Tap a button or scan a QR code

Android

Install from Google Play

iCABS Driver
Use the driver app,
not the passenger app.
Full steps on page 02.

Open Google Play

iPhone

Install from the App Store

iCABS Driver
Use the driver app,
not the passenger app.
Full steps on page 03.

Open App Store

On your phone, tap the link. Scan the QR code from a printed copy or another screen.

Before you sign in

Approved account	Wait for iCABS to confirm activation. Pending accounts are not ready to accept work.
Registered email	Use your iCABS registered email. Your driver ID is a reference, not your email login.
Your own password	Use the password provided privately by iCABS, or the one you set. There is no shared driver password.

Protect your account. Never share passwords. Change a temporary password when prompted, or ask iCABS for help.

Driver support +44 7770 299995 WhatsApp admin@icabstravel.co.uk

Company website Driver privacy policy Updated 22 October 2026

ANDROID / GOOGLE PLAY

Install. Sign in. Get ready.

Complete setup on your Android phone while safely parked.

iCABS Driver

Official driver app - not the passenger app

Open Google Play

01

Install from Google Play

Tap the link or scan the code above. Check the driver app, then tap **Install** and **Open**. If it is already installed, tap **Update** when offered.

02

Sign in with your registered email

Once iCABS activates your account, enter your registered email and password. Use **Forgot password?** or contact iCABS if you cannot sign in.

03

Allow accurate location

Turn on location. Allow access while using the app and enable **Precise location** where offered. Review under Settings > Apps > iCABS Driver > Permissions > Location.

04

Allow booking notifications

Allow notifications when requested. Review the app's notification settings, alert volume and Do Not Disturb before starting work.

05

Review optional background tracking

If you enable Background Job Tracking, read the explanation and follow the prompts. Choose **Allow all the time** only if requested and available. You can stop optional tracking when finished.

06

Check your account and go online

Check your profile and vehicle. Select **Online / Available** when ready for work. Ask dispatch to confirm your location and test an alert before your first shift.

Keep mobile data and location on during work. Use verified store updates, not an unverified APK. Phone menu names may vary.

Driver support +44 7770 299995 WhatsApp admin@icabstravel.co.uk

Google Play listing | Android location help | Android permission help

IPHONE / APP STORE

Install the official iPhone app.

Use this permanent link for the latest approved App Store version.

iCABS Driver

Official driver app - not the passenger app

Open App Store

https://apps.apple.com/gb/app/id6820172954

Two different accounts: use your Apple Account to download the app. Inside iCABS Driver, use your own registered driver email and password. The emails do not have to match.

01

Open the App Store link

Tap the link or scan the code above. Confirm the name **iCABS Driver**. Do not choose the iCABS Liverpool passenger app.

02

Install and open

Tap **Get**. Authenticate with Face ID, Touch ID or your Apple Account password if asked. Tap **Open**, or use the new app icon on your Home Screen.

03

Sign in to your driver account

After iCABS confirms activation, enter your registered driver email and password. Use **Forgot password?** or contact support if needed.

04

Allow location when prompted

Enable **Precise Location** where offered. Review under Settings > Privacy & Security > Location Services > iCABS Driver. Read any extra background-location request before choosing.

05

Allow alerts and prepare for work

Allow notifications when requested. Check your profile, vehicle and internet connection. Select **Online** when ready and ask dispatch to test an alert.

06

Keep the app updated

Reopen the same App Store link and tap **Update** when available. For automatic updates, enable **App Updates** under Settings > Apps > App Store (or search Settings).

The old Safari driver web app is retired. Install the App Store app instead of using Add to Home Screen.

Driver support +44 7770 299995 WhatsApp admin@icabstravel.co.uk

Apple install help Location settings App updates